

Our values

The beliefs that shape our
business and guide our growth

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By working to a shared set of values and principles, we build trust, work better as a team, and create an environment where everyone can thrive.

James Morter, Managing Partner



Our values

We're reassuringly human

We're better together

We aim high

We never stop evolving

We believe everyone counts

We're reassuringly human

- We build great relationships by acting with care and integrity
- We are transparent, reliable and committed to doing what is right
- We listen closely, speak plainly, and provide sound advice

And that means...

- We're friendly, personable and honest with each other; we're open and transparent
- We're reliable and we're consistent – people should always know what to expect from us
- By being 'human', we can build strong relationships and work in partnership together

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It's interacting with our clients and colleagues on a human basis. That means using simple, easy to understand language, it means flexing our approach, it means listening carefully and understanding what they want from the relationship.

Megan Lewis-Bourke, Partner, Tax



We're better together

- We thrive on teamwork and collaboration
- We proactively share ideas, openly communicate and support each other and our clients



And that means...

- We involve others in our work, and operate as a team, sharing our ideas and information openly – we don't work in silos
- We make ourselves approachable, so others feel happy to ask for support – and we have respect for our colleagues' opinions
- We always remember that we're better when we pull together as a team



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I think everyone needs to feel they can ask for help and support – and that's easier for everyone if we set the tone by proactively making ourselves approachable.

Nina Turner, Associate Director, Corporate Tax



We aim high

- We take pride in the quality of our work and hold ourselves accountable to the highest standards
- We take responsibility for making things happen and always delivering excellence



And that means...

- We have ambition for ourselves, for the business and for the quality of the work we deliver
- We apply our expertise together, to get better results

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I know how important the advice we give to a client is and I've seen what happens when advice is average or too slow. I never want that to be the experience our clients have with us.

Hannah Reason, Director, Farms and Estates

We never stop evolving

- We embrace challenges with a positive mindset and continuously strive to improve
- We innovate by encouraging open and respectful discussion, where ideas can be challenged
- We stay agile, open-minded, and adaptable to the ever-changing market



And that means...

- Whilst we value and preserve all the good things we like about our business today, we are also willing to embrace change and adapt as the market change
- We need to be willing to challenge the status quo. But always in a way that is respectful of others – not by being confrontational



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Evolving means we're able to deliver the best quality service for our clients in a landscape that's changing so quickly in terms of technology, but also regulation.

Tom Davies, Director, Healthcare



We believe everyone counts

- We treat everyone with respect and dignity
- We are inclusive and support people to fulfil their potential
- We are proactive in looking after our well-being



And that means...

- We appreciate that everyone is different and brings a different perspective – we respect each other's boundaries and accommodate individuality
- We want everyone to have a clear career path, with opportunities for learning and personal development
- We help each other to manage workloads and support flexible working, so we can manage our own work/life balance



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When I came back from maternity leave, Hazlewoods were really flexible so I could work part-time and then increase my days after my daughter started school. It made a big difference to me and my family.

Eva Pocatkova, Receptionist

Where people really count

- Our values are what sets Hazlewoods apart
- We should all take personal responsibility for living our values every day
- If a situation arises where you're unsure how to act – our values are there to guide you
- Always remember that Hazlewoods is the firm where people really count

A final word

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The ideas, principles and behaviours outlined in our values provide a framework for how we want to work together – but it's up to everyone to live and breathe them every day, in everything we do.

James Morter, Managing Partner